



07/22/05

*Wm*  
*DAE*

**EXPRESS MAIL CERTIFICATE**

"Express Mail" mailing label number : EV 316333052 US  
Date of Deposit : July 21, 2005  
Type of Document(s) : Transmittal Form;  
Petition to Reset Period for Reply;  
Declaration of Charles W. Calkins;  
Declaration of Kay Farmer;  
Document 1 (1 page);  
Document 2 (13 pages); and  
Return Postcard  
Serial No. : 09/803,987  
Filing Date : March 13, 2001

I hereby certify that the documents identified above are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and are addressed to Mail Stop Petition, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

*Catherine A. Johnson*  
Catherine A. Johnson

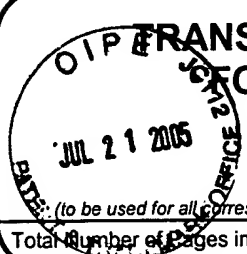
EXPRESS MAIL NO. **EV31633305245**

PTO/SB/21 (09-04)

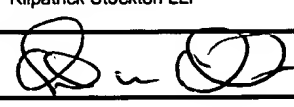
Approved for use through 07/31/2006. OMB 0651-0031

U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

<b>TRANSMITTAL FORM</b>  (to be used for all correspondence after initial filing)	Application Number	09/803,987	
	Filing Date	March 13, 2001	
	First Named Inventor	Holden, et al.	
	Art Unit	3629	
	Examiner Name	Vig, N.	
Total Number of Pages in This Submission	23	Attorney Docket Number	32887/254285

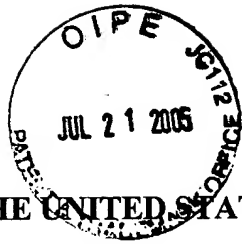
ENCLOSURES (check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input type="checkbox"/> Amendment / Reply <input type="checkbox"/> After Final <input checked="" type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Reply to Missing Parts/ Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input checked="" type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) ____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Other Enclosure(s) (please identify below): Document 1 (1 page); Document 2 (13 pages);
<b>Remarks</b>		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT			
Firm	Kilpatrick Stockton LLP		
Signature			
Printed Name	Charles W. Calkins		
Date	July 21, 2005	Reg. No.	31,814

CERTIFICATE OF TRANSMISSION/MAILING			
I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.			
Signature			
Typed or printed name		Date	

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.



**PATENT**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Holden et al.  
Serial No.: 09/803,987  
Filing Date: March 13, 2001  
For: **System and Method for Providing Services Using a  
Web Hub**  
Examiner: Naresh Vig  
Art Unit: 3629

Mail Stop Petition  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**PETITION TO RESET PERIOD FOR REPLY**

Pursuant to MPEP § 710.06, Applicants respectfully petition to reset the period for reply to an Office Action mailed December 16, 2004 that Applicants failed to receive.

Applicants' attorney, the undersigned Charles W. Calkins, first learned that an Office Action was mailed upon receiving a phone message from Examiner Naresh Vig on July 8, 2005. Upon receipt of the phone message a thorough search of Applicants' files was conducted and a copy of the Office Action could not be located. A copy of the Office Action was then obtained via the USPTO PAIR system, and it was learned that the Office Action had been mailed on December 16, 2004.

According to the docketing records maintained by the Applicants' attorneys, the Office Action mailed on December 16, 2004, was never received. Submitted herewith, please find attached the docketing records for this application (Document 1), as well as

the docketing of all papers received by Applicants' attorneys from the Patent Office from the period of December 16, 2004, the date the Office Action was sent, to January 18, 2004 (Document 2).<sup>1</sup> There is no indication in either docketing compilation that the Office Action was received before July 8, 2005.<sup>2</sup> Thus, Applicants were unaware that any papers were due in the application until the Examiner contacted the undersigned by phone indicating that an Office Action had been mailed.

Please find attached Declarations of Kay Farmer (Patent Paralegal) and Charles W. Calkins (Attorney of Record) that there are no records of receipt of the Office Action mailed from the USPTO on December 16, 2004.

Applicants have not included evidence showing the date or receipt of the Office Action at the correspondence address, or a statement setting forth the date of receipt of the Office Action at the correspondence address, as requested in MPEP § 710.06 since Applicants have not yet received a mailed copy of the Office Action.

Applicants hereby petition for the period of reply for the Office Action to be reset and/or for the Office Action be remailed with a new three month period for reply. Applicants believe that no petition fee is required; however, please charge Account No. 16-1435 if a fee is due. A duplicate of this sheet is enclosed for that purpose.

---

<sup>1</sup> Information has been redacted from Documents 1 and 2 to protect potentially confidential information.

<sup>2</sup> The entry in Document 1 indicating that the Office Action mailed on December 16, 2004 was received on July 8, 2005 represents the date in which the copy obtained from the USPTO website was entered into the attorneys' docketing system.

The Office is respectfully invited to contact Charles W. Calkins at (336) 607-7315, to discuss any matter relating to this petition or this application.

Respectfully submitted,

Date: 7/21/05

KILPATRICK STOCKTON LLP  
1001 West Fourth Street  
Winston-Salem, North Carolina 27101-2400  
(336) 607-7300



Charles W. Calkins  
Reg. No. 31,814

the docketing of all papers received by Applicants' attorneys from the Patent Office from the period of December 16, 2004, the date the Office Action was sent, to January 18, 2004 (Document 2).<sup>1</sup> There is no indication in either docketing compilation that the Office Action was received before July 8, 2005.<sup>2</sup> Thus, Applicants were unaware that any papers were due in the application until the Examiner contacted the undersigned by phone indicating that an Office Action had been mailed.

Please find attached Declarations of Kay Farmer (Patent Paralegal) and Charles W. Calkins (Attorney of Record) that there are no records of receipt of the Office Action mailed from the USPTO on December 16, 2004.

Applicants have not included evidence showing the date or receipt of the Office Action at the correspondence address, or a statement setting forth the date of receipt of the Office Action at the correspondence address, as requested in MPEP § 710.06 since Applicants have not yet received a mailed copy of the Office Action.

Applicants hereby petition for the period of reply for the Office Action to be reset and/or for the Office Action be remailed with a new three month period for reply. Applicants believe that no petition fee is required; however, please charge Account No. 16-1435 if a fee is due. A duplicate of this sheet is enclosed for that purpose.

---

<sup>1</sup> Information has been redacted from Documents 1 and 2 to protect potentially confidential information.

<sup>2</sup> The entry in Document 1 indicating that the Office Action mailed on December 16, 2004 was received on July 8, 2005 represents the date in which the copy obtained from the USPTO website was entered into the attorneys' docketing system.

**JUL 21 2005**

**"In" Docket for PTO**

Document 2

EXPRESS MAIL NO. EV316333052 US

Page 1 of 13

Date Received	Serial Number	Inventor	Client - C/M Number		Mailing Date/Response Due
12/14/04				Letter of CPA confirming payment of annuities	10/23/04
12/14/04				PCT - Notification Concerning Payment of Prescribed Fees	12/70/4 1/7/05
12/14/04				3 month non final office action	12/10/04 3/10/05
12/16/04				3 month non final office action	12/13/04 3/13/05
12/16/04				Letter of Chinese associate confirming application has pass preliminary exam and will publish soon; enclosed is official approval and English translation	12/8/04
12/16/04				Letter of Canadian associate requesting instructions for Examination	12/7/04 12/8/05
12/16/04				PCT - Notification Concerning Payment of Prescribed Fees; PCT - Notification of the International Application Number and of the International Filing Date; PCT Notification of Receipt of Search Copy	12/7/04
12/16/04				PCT - Notification of Transmittal of the International Search Report or the Declaration	12/11/04
12/16/04				Return postcard with serial number and date of 12/6/2004	N/A
12/16/04				Return postcard with serial number and date of 12/3/2004	N/A
12/16/04				Return postcard with serial number and date of 12/2/2004	N/A
12/16/04				Return postcard with serial number and date of 12/2/2004	N/A
12/16/04				Letter of Taiwanese associate confirming filing; requesting certified priority document; examination needs to be filed within 3 years	12/3/04 3/5/05
12/16/04				Request for certified copy form USPTO	12/16/04
12/16/04				Letter of European associate confirming publication number 1485116 on 12/15/2004	11/15/04 6/15/05
12/16/04				Notice of Allowance and Fees Due; Notice of Allowability	12/9/04 3/9/05
12/16/04				3 month final office action	12/14/04 3/14/05
12/16/04				E-mail of client to not file a demand for preliminary examination	12/16/04
12/16/04				PCT - Notification Concerning Payment of Prescribed Fees; PCT - Notification of the International Application Number and of the International Filing Date; PCT Notification of Receipt of Search Copy	12/9/04



## "In" Docket for P10

Date Received	Serial Number	Inventor	Client - C/M Number		Mailing Date/Response Due
12/16/04				3 month non final office action	12/13/04 3/13/05
12/16/04				Letter of Canadian associate forwarding Notice of National Entry and copy of Examiner's Report dated 11/22/2004	11/29/04
12/16/04				OFR - FFLG 12/10/2004 - Not eligible for publication - Conf. #4272; Notice to File Missing Parts	12/13/04 2/13/05
12/17/04				Maintenance Fee Statement	12/04
12/17/04				3 month non final office action	12/13/04 3/13/05
12/17/04				Maintenance Fee Statement	12/04
12/17/04				Letter of European associate confirming filing of assignment and change of address were recorded in French Patent Register on 10/29/2004 with numbers 142097 and 142098	11/30/04
12/17/04				Letter of Canadian associate enclosing Notice of National Entry; requesting assignment by 9/23/2005; enclosing Examiner's Report dated 11/26/2004; requesting prior art Return postcard with serial number and date of 11/24/2004	12/7/04
12/17/04				Return postcard with serial number and date of 11/24/2004	N/A
12/17/04				Updated OFR - FFLG 10/7/2004 - Publication date 2/16/06 - Conf #2064	N/A
12/17/04				Letter of European associate requesting instructions for filing in Hong Kong	12/13/04 12/30/04
12/20/04				Letter of Mexican associate confirming granting subject to payment of fee and annuities	12/15/04 1/31/05
12/20/04				1 month office action with restrictions	12/8/04 1/8/05
12/20/04				3 month non final office action	12/14/04 3/14/05
12/20/04				Updated OFR - FFLG 10/22/2004 - Publication date 3/2/2006 - Conf. #9498	12/17/04
12/20/04				Notice of New or Revised Projected Publication Date of 6/9/2005	12/9/04
12/20/04				OFR - FFLG 12/15/2004 - Not eligible for publication - Conf. #1890	12/17/04
12/20/04				PCT - Notification Concerning Submission or Transmittal of Priority Document	12/2/04
12/20/04				Notice of New or Revised Projected Publication Date of 6/16/2005 - Conf. #5789	12/9/04
12/20/04				Recordation of Assignment Document - Reel/Frame 015436/0558 on 6/4/2004	12/13/04
12/21/04				Letter of European associate requesting documents confirming name is TransTech Pharma Inc. instead of Trans Tech Pharma	12/14/04
12/21/04				Return postcard with serial number and date of 12/8/2004	N/A

**"In" Docket for PTO**

Page 3 of 13

Date Received	Serial Number	Inventor	Client - C/M Number		Mailing Date/Response Due
12/21/04				Return postcard with serial number and date of 11/24/2004	N/A
12/21/04				PCT - Publication WO 2004/106691A1 on 12/9/2004	12/9/04
12/21/04				PCT - Notification Concerning Submission or Transmittal of Priority Document	12/3/04
12/21/04				Communication Regarding Recession of Nonpublication Request and/or Notice of Foreign Filing - publication date is 6/9/2005	12/17/04
12/21/04				Return postcard with serial number and date of 11/24/2004	N/A
12/21/04				Letter of Chinese associate forwarding official filing receipt; request for exam must be filed within 3 years from priority date	11/26/04
12/21/04				PCT - Notification Concerning Submission or Transmittal of Priority Document	12/8/04
12/21/04				Letter of Canadian associate requesting instructions for annuity	12/16/04
12/21/04				Letter of European associate forwarding invitation to submit amended claims	12/20/04
12/21/04				Letter of European associate that application will be published on 1/12/2005 in the European Patent Bulletin with number 1495432; filing is due in Hong Kong by 7/11/2005; requesting instructions for invitation to amend claims; E-mail of client to foreign associate 12/20/2004 to file amended claims;	12/25/04
12/21/04				Letter of Canadian associate requesting instructions for annuity	12/20/04
12/21/04				Letter of Canadian associate requesting instructions for annuity	12/13/04
12/21/04				Letter of Canadian associate requesting instructions for annuity	4/10/05
12/21/04				Letter of Canadian associate requesting instructions for annuity	12/13/04
12/21/04				Letter of Japanese associate forwarding copy of Japanese translation filed with the Japanese Patent Office	4/10/05
12/21/04				OFR - FFLG 12/16/2004 - Pub to be determined - Conf. #7667; Notice to File Missing Parts	12/14/04
12/21/04				Issue patent	12/17/04
12/21/04				Letter of Canadian associate forwarding Canadian Letters Patent No. 2,306,349, expiring on 10/1/2018; annuity is due 10/1/05	2/17/05
12/21/04				Notice of Publication of Application US-2004-0245898-A1 on 12/9/2004	12/14/04
12/21/04				Notice of Publication of Application US-2004-0246100-A1 on 12/9/2004	12/13/04
12/21/04				Return postcard with serial number and date of 12/8/2004	10/1/05
12/22/04				3 month final office action	12/9/04
12/22/04				Issued patent	N/A
12/22/04				Notice of Allowance and Fees Due; Notice of Allowability	12/17/04
12/22/04					3/17/05
12/22/04					12/04
12/22/04					12/14/04
12/22/04					3/14/05

**"In" Docket for PTO**

Page 4 of 13

Date Received	Serial Number	Inventor	Client - C/M Number		Mailing Date/Response Due
12/22/04				Issued patent	12/14/04
12/22/04				Notice of Recordation of Assignment Document - Reel/Frame 015458/0684 on 12/14/2004	12/16/04
12/22/04				PCT - Written Opinion of the International Searching Authority	12/04
12/22/04				Letter of Chinese associate confirming payment of issue fee	12/15/04
12/23/04				PCT - Invitation to Pay Additional Fees	12/16/04
					1/30/05
12/23/04				Notice of Publication of Application US-2004-0238136-A1 on 12/2/2004	12/2/04
12/23/04				PCT - Notification of receipt of search copy	12/13/04
12/23/04				Letter of European associate that application will be published 1/26/2005 in European Patent Bulletin with number 1500030; file in Hong Kong is due by 7/25/05	12/22/04
12/23/04				Notice of Publication of Application US-2004-0237978-A1 on 12/2/2004	12/2/04
12/23/04				Notice of Publication of Application US-2004-0231685-A1 on 11/25/2004	11/25/04
12/23/04				Notice of Publication of Application US-2004-0237979-A1 on 12/2/2004	12/2/04
12/23/04				Maintenance Fee Reminder	11/17/04
					11/04/04
12/23/04				Notice of New or Revised Projected Publication Date 5/19/2005	12/2/04
12/23/04				Notice of Publication of Application US-2004-0237980-A1 12/2/2004	12/2/04
12/23/04				PCT - Publication WO 2004/109971A1 on 12/16/2004	12/16/04
12/23/04				PCT - Publication WO 2004/1094881A2 on 12/16/2004 -	12/16/04
12/23/04				Corrected OFR - FFLG 11/20/2004 - not eligible for publication - Conf. #6405	12/17/04
12/23/04				Letter of Australian associate requesting foreign patent office searches	12/13/04
12/23/04				Letter of Canadian associate requesting instructions for annuity	12/13/04
					4/10/05
12/27/04				Return postcard with serial number and date of 12/9/2004	N/A
12/27/04				Return postcard with serial number and date of 12/14/2004	N/A
12/27/04				Return postcard with serial number and date of 12/10/2004	N/A
12/27/04				Return postcard with serial number and date of 12/14/2004	N/A
12/27/04				Letter of Mexican associate confirming payment of sixth to tenth annuities and issues of the certificate	12/23/04
12/27/04				3 month final office action	12/23/04
					3/23/05
12/27/04				3 month non final office action	12/23/04
					3/23/05
12/27/04				OFR - FFLG 12/23/2004 - pub to be determined - small entity acknowledged - Conf. #4202; Notice to File Missing Parts	12/23/04
					2/23/05

**"In" Docket for PTO**

Page 5 of 13

Date Received	Serial Number	Inventor	Client - C/M Number		Mailing Date/Response Due
12/27/04				Notice of Patent Expiration	12/8/04
12/27/04				Decision Granting Petition is granted	12/20/04
12/27/04				Advisory Action	12/22/04
12/27/04				Certificate of Correction	12/21/04
12/27/04				Correct OFR - FFLG 12/14/2004 - not eligible for publication - Conf. #8289	12/22/04
12/27/04				Issued Patent	12/21/04
12/27/04				Issued Patent	12/21/04
12/27/04				PCT - Notification of Transmittal of the International Search Report and The Written Opinion of the International Search Authority or the Declaration	12/21/04
12/27/04				PCT - Notification Concerning Submission Transmittal of Priority Document	12/10/04
12/27/04				PCT - Notification of Transmittal of the International Search Report and The Written Opinion of the International Search Authority or the Declaration	12/21/04
12/28/04				Letter of Japanese associate that publication was in the Official Gazette with No. 3600240 on 12/15/2004	12/20/04
12/28/04				E-mail of associate that associate conducted interview with examiner regarding claims; post interview brief is due 1/5/2005	12/27/04
12/29/04				OFR - FFLG 12/17/2004 - Small entity acknowledged - Conf. #3679; Notice to File Missing Parts	1/5/05
12/29/04				PCT - Written Opinion	12/17/04
12/30/04				Letter of CPA requesting annuity instructions	2/17/05
12/30/04				Letter of Canadian associate confirming filing of assignment documents and Information Letter to the Canadian Patent Office	12/22/04
12/30/04				Letter of Canadian associate confirming filing of assignment	12/19/04
12/30/04				PCT - First Notice Informing the Applicant of the Communication of the International Application (To designated Offices Which do not Apply the 30 Month Time Limit Under Article 22(1))	4/23/05
12/30/04				PCT - Notification Concerning Submission Transmittal of Priority Document	23/28/05
12/30/04				Notice of Allowance and Fees Due; Notice of Allowability	12/20/04
12/30/04					12/16/04
12/30/04					12/28/04
12/30/04					3/28/05

Date Received	Serial Number	Inventor	Client - C/M Number	Documents Received	Mailing Date/Response Due
1/4/05				Return postcard with serial number and date of 12/17/2004	N/A
1/5/05				Letter of German associate requesting instructions regarding annuity	12/13/04 11/30/04
1/5/05				1 month office action with restrictions	12/29/04 1/29/05
1/5/05				1 month office action with restrictions	12/20/04 1/20/05
1/5/05				OFR - FFLG 12/29/2004 - Publication to be determined - Conf. #8428; Notice to File Missing Parts	12/29/04 2/28/05
1/5/05				Notice of Abandonment	12/29/04
1/5/05				Notice of Publication US-2004-0255394-A1 on 12/23/2004	12/23/04
1/5/05				Notice of New or Revised Projected Publication Date for 6/9/2005	12/23/04
1/5/05				Updated OFR-FFLG 11/24/2004-Not eligible for pre-grant publication- Conf. #7335	12/23/04
1/5/05				OFR-FFLG 12/29/2004-Publication to be determined-Conf. #8731; Notice to File Missing Parts	12/30/04 2/28/05
1/5/05				OFR-FFLG 12/21/2004- Not eligible for pre-grant publication- Conf. #1365	12/22/04
1/5/05				PCT- Notification Concerning Transmittal of Copy of International Application as Published or Republished	12/16/04
1/5/05				PCT-First Notice Informing the Applicant of the Communication of the International Application (To Designated Offices which do not Apply the 30 Month Time Limit Under Article 22(1))	12/16/04
1/5/05				PCT-Notification Concerning Payment of Prescribed Fees; Notification of the International Application Number and of the International Filing Date	12/15/04
1/5/05				PCT- Notification of Transmittal of the International Search Report and the Written Opinion of the International Searching Authority, or the Declaration	12/20/04
1/5/05				PCT- Notification of Receipt of Record Copy	12/17/04
1/5/05				PCT-First Notice Informing the Applicant of the Communication of the International Application (To Designated Offices which do not Apply the 30 Month Time Limit Under Article 22(1))	12/16/04
1/5/05				PCT-First Notice Informing the Applicant of the Communication of the International Application (To Designated Offices which do not Apply the 30 Month Time Limit Under Article 22(1))	12/16/04
1/5/05				OFR-FFLG 12/20/2004- Not eligible for pre-grant publication- Conf. #6229	12/21/04
1/5/05				PCT- Notification Concerning Transmittal of Copy of International Application as Published or Republished-WO 2004/111819 A1 on December 23, 2004	12/23/04

Date Received	Serial Number	Inventor	Client - C/M Number	Documents Received	Mailing Date/Response Due
1/5/05			.....	PCT- Notification Concerning Transmittal of Copy of International Application as Published or Republished-WO 2004/110213 A2 on December 23, 2004	12/23/04
1/5/05				PCT- Notification of the International Application Number and of the International Filing Date; PCT-Invitation to Correct Defects in the International Application; PCT-Communication in Cases for Which No Other Form is Applicable; PCT-Notification Regarding Certain Corrections made <i>Ex Officio</i>	12/17/04 1/17/05
1/5/05				PCT- Notification of the International Application Number and of the International Filing Date; PCT - Notification of Receipt of Search Copy	12/17/04
1/5/05				PCT- Notification Concerning Transmittal of Copy of International Application as Published or Republished-WO 2004/111818 A1 on December 23, 2004	12/23/04
1/5/05				Letter of Canadian associate confirming prior art has been filed	12/22/04
1/5/05				Letter of Taiwanese associate that application published in the Laying Open Patent Gazette with No. 200420515 on 10/16/2004	12/20/04
1/5/05				Letter of Mexican associate confirming payment of the issue fee with patent number 224103 issued on 11/10/2004; annuity is due 10/2009	12/8/04
1/5/05				Letter to client requesting instructions on response	12/23/04
1/5/05				Letter of client to not file foreign application	12/28/04
1/5/05				Letter of Canadian associate confirming filing of assignment and prior art on 12/22/2004	12/22/04
1/5/05				Letter of Chinese associate forwarding office action	1/5/05 3/26/05
1/5/05				PCT- Notification Concerning Transmittal of Copy of International Application as Published or Republished	12/23/04
1/5/05				PCT- Notification of the International Application Number and of the International Filing Date	12/16/04
1/5/05				3 month non final office action	3/16/05
1/6/05				Return postcard with serial number and date of 12/7/2004	N/A
1/6/05				Notice of Abandonment	12/30/04
1/6/05				3 month non final office action	12/20/04
1/6/05				Return postcard with serial number and date of 12/15/2004	3/20/05 N/A
1/6/05				PCT- Notification of the International Application Number and of the International Filing Date; PCT-Notification Concerning Payment of Prescribed Fees	12/20/04
1/6/05				Letter of Brazilian associate confirming Assignments have been recorded changing ownership from Dana Corporation to Glacier Garlock Bearings, Inc.	12/20/04

**"In" Docket for PTO**

Page 8 of 13

Date Received	Serial Number	Inventor	Client - C/M Number	Documents Received	Mailing Date/Response Due
1/6/05				Letter of Brazilian associate forwarding corrected Letters Patent	1/16/04
1/6/05				Letter of Brazilian associate confirming Assignments have been recorded changing ownership from Dana Corporation to Glacier Garlock Bearings, Inc.	12/20/04
1/6/05				Letter of Chinese associate that application has passed preliminary examination and will soon be published	12/29/04
1/6/05				Letter of Indian associate forwarding foreign office action	1/5/05
1/6/05				Letter confirming recording Assignment from Precision Motors Deutsche Minebea GmbH to Minebea Co. Ltd.	1/22/05
1/6/05				PCT-First Notice Informing the Applicant of the Communication of the International Application (To Designated Offices which do not Apply the 30 Month Time Limit Under Article 22(1))	1/20/04
1/6/05				PCT - Notification Concerning Submission or Transmittal of Priority Document	12/16/04
1/6/05				Return postcard with serial number and date of 12/14/2004	N/A
1/6/05				Return postcard with serial number and date of 12/21/2004	N/A
1/6/05				Updated OFR - FFLG 11/8/2004 - Publication date 3/16/2006 -Conf. #3627	1/3/05
1/6/05				PCT-First Notice Informing the Applicant of the Communication of the International Application (To Designated Offices which do not Apply the 30 Month Time Limit Under Article 22(1))	12/23/04
1/6/05				Invitation to correct defect	1/5/05
1/6/05				Return postcard with serial number and date of 12/21/2004	N/A
1/7/05				OFR - FFLG 1/3/2005 - Request or non pub acknowledged - Conf. #8137; Notice to File Missing Parts	1/3/05
1/7/05				Notice of Recordation of Assignment Document - Reel/Frame 015495/0838 on 6/21/2004	3/3/05
1/7/05				Letter of European Patent Office that if filed in Europe the application number will be 03785150.8	12/29/04
1/7/05				Letter of CPA requesting instructions for annuity	12/27/04
1/7/05				Letter of Canadian associate confirming payment of Annuities	12/22/04
1/7/05				Letter of CPI requesting annuity instructions	8/11/04
1/7/05					1/5/05
1/7/05					1/5/05
1/7/05					6/17/05

**"In" Docket for PTO**

Page 9 of 13

Date Received	Serial Number	Inventor	Client - C/M Number	Documents Received	Mailing Date/Response Due
1/7/05				Updated OFR - FFLG 10/29/2004 - Publication date 3/9/2006 - Conf. #6009	1/4/05
1/7/05				Updated OFR - FFLG 10/19/2004 - Publication date 2/23/2006 - Conf. #4860	1/4/05
1/7/05				Updated OFR - FFLG 11/9/2004 - Publication date 3/30/2006 - Conf. #3313	1/4/05
1/7/05				3 month non final office action	1/5/05 4/5/05
1/7/05				3 month non final office action	1/4/05 4/4/05
1/7/05				Certificate of Correction	1/4/05
1/10/05				Notice of Recordation of Assignment Document - Reel/Frame 015506/0929 on 6/22/2004	1/3/05
1/10/05				Letter of Canadian associate confirming payment of annuity	1/5/05
1/10/05				Letter of European associate confirming requirements have been met in France; enclosing official filing receipt and translation of patent documents	1/4/05
1/10/05				PCT - Notification Concerning Submission or Transmittal of Priority Document	12/20/04
1/10/05				Maintenance fee Statement marked paid	1/05
1/10/05				PCT - Notification of the Recording of a Change of address	1/5/05
1/10/05				OFR - FFLG 1/5/2005 - Not eligible for publication - Conf. #7834	1/6/05
1/10/05				PCT-First Notice Informing the Applicant of the Communication of the International Application (To Designated Offices which do not Apply the 30 Month Time Limit Under Article 22(1))	1/6/05
1/10/05				PCT-First Notice Informing the Applicant of the Communication of the International Application (To Designated Offices which do not Apply the 30 Month Time Limit Under Article 22(1))	1/6/05
1/10/05				Updated OFR - FFLG 11/23/2004 - Request for Non publication acknowledged - Conf. #5190	1/7/05
1/10/05				Letter of European associate regarding publication in the Official Bulletin of Industrial Property 11/16/2004 and is now validated in Spain	11/30/04
1/10/05				Letter of European associate regarding publication in Belgium with No 1 141 462	10/04
1/10/05				Letter to Indian associate 1/6/2005 with response;	
1/10/05				Letter of Indian associate 1/6/2005 that application is in order to grant Information regarding filing in Europe	1/3/05

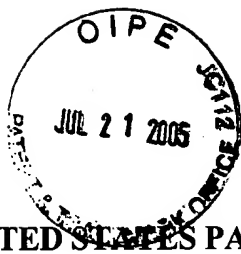


Date Received	Serial Number	Inventor	Client - C/M Number	Documents Received	Mailing Date/Response Due
1/10/05				PCT - Notification of Receipt of Search Copy	1/7/05
1/10/05				Letter of Malaysian associate forwarding patent document	11/1/04
1/10/05				1 month office action with restrictions	1/6/05 2/6/05
1/10/05				Letter of Canadian associate requesting copy of sequence listing in electronic format	1/6/05 3/23/05
1/11/05				PCT - Notification of Receipt of Search Copy	1/7/05
1/11/05				OFR - FFLG 1/5/2005 - Not eligible for publication - Conf. #7793	1/7/05
1/11/05				E-mail of Australian associate 1/11/2005 confirming name change	1/11/05
1/11/05				E-mail of Australian associate 1/11/2005 confirming annuity due 7/21/2009	1/11/05
1/11/05				E-mail of client to not file a demand	1/11/05
1/11/05				Notice of Recordation of Assignment Document - Reel/Frame 015514/0637 on 6/25/2004	1/4/05
1/11/05				Notice of Recordation of Assignment Document - Reel/Frame 015511/0180 on 6/28/2004	1/4/05
1/11/05				Notice of Recordation of Assignment Document - Reel/Frame 015511/0161 on 6/28/2004	1/4/05
1/11/05				Corrected Notice of Recordation of Assignment Document - Reel/Frame 015460/0929 on 12/15/2004	1/3/05
1/11/05				Issued Patent	12/28/04
1/11/05				Letter of European associate forwarding invitation to amend claims due by 1/18/2005; published with no. 1501918 in European Patent Bulletin on 2/2/2005; request instructions for filing in Hong Kong by 8/1/2005	1/11/05 1/18/05
1/11/05				Confirmation of receipt of reply to invitation	1/11/05
1/11/05				Publication WO 2005/001315 A2 on 1/6/2005	1/6/05
1/12/05				3 month non-final office action	1/10/05 4/10/05
1/12/05				Notice of Abandonment	1/11/05

Date Received	Serial Number	Inventor	Client - C/M Number	Documents Received	Mailing Date/Response Due
1/12/05				Letter of European associate confirming forwarding of POA to Spain and Italy and payment of fees for grant and printing translations into French and German 3 month non final office action	1/7/05
1/13/05					1/10/05 4/10/05
1/13/05				PCT - Publication WO 2005/000295 A1 on 1/6/2005	1/6/05
1/13/05				Letter of CPA confirming payment of annuities	12/15/04
1/13/05				Letter of CPA confirming payment of annuities	12/8/04
1/13/05				Letter of CPA confirming payment of annuities for Belgium, Ireland and Italy	11/27/04
1/13/05				Letter of Canadian associate confirming payment of annuity	1/7/05
1/13/05				Letter of Canadian associate confirming payment of third annuity	1/7/05
1/13/05				Letter of Canadian associate confirming payment of second annuity	1/7/05
1/13/05				Letter of Canadian associate confirming payment of third annuity	1/7/05
1/13/05				Letter of Canadian associate confirming payment of second annuity	1/7/05
1/13/05				Letter of Canadian associate confirming payment of third annuity	1/7/05
1/13/05				Letter of German associate that validated patent has been given number 69916414.1-08	1/7/05
1/13/05				Letter of Chinese associate requesting instructions regarding examination	12/10/04 2/11/05
1/13/05				Letter of Canadian associate requesting Assignment and confirming filing	1/11/05
1/13/05				Letter of Australian associate confirming filing of IDS	1/5/05
1/13/05				Per e-mail of client 1/13/2005, client does not want to foreign file	1/13/05
1/14/05				PCT - Invitation to Correct Priority Document; PCT - Notice of Receipt of Record Copy	1/5/05
1/14/05				E-mail of European associate forwarding comments on the Opinion; no action with be taken there will be a later opportunity for amendment and response	1/12/03
1/14/05				Letter of CPA requesting annuity instructions	12/22/04 5/25/05
1/14/05				Letter of CPA requesting annuity instructions	12/22/04 5/25/05
1/14/05				Letter of CPA requesting annuity instructions	12/22/04 4/17/05

Page 12 of 13

Date Received	Serial Number	Inventor	Client - C/M Number	Documents Received	Mailing Date/Response Due
1/14/05				Letter of CPA requesting annuity instructions	12/22/04 5/23/05
1/14/05				Letter of CPA requesting annuity instructions	12/22/04 5/23/05
1/14/05				Letter of CPA requesting annuity instructions	12/22/04 5/23/05
1/14/05				3 month non final office action	1/11/05 4/11/05
1/14/05				Return postcard with serial number and date of 12/23/2004	N/A
1/14/05				Notice of Abandonment	1/12/05
1/18/05				Letter of Hong Kong associate that application has published with number 1063147 on 12/17/2004; requesting registration fee	1/10/05
1/18/05				Letter of European associate updating the status of validating applications in all chosen countries	1/5/05
1/18/05				Advisory Action	1/13/05 12/2/04
1/18/05				PCT- Notification of the International Application Number and of the International Filing Date; PCT-Notification Concerning Payment of Prescribed Fees	1/4/05
1/18/05				Updated OFR - FFLG 11/7/2004 - Request for Non-Pub acknowledged - Conf. #9481	1/12/05
1/18/05				Notice of Recordation of Assignment Document - Reel/Frame 015525/0699 on 7/2/2004	1/6/05
1/18/05				OFR - FFLG 4/14/2004 - Not eligible for publication - Small entity acknowledged - Conf. #1270	4/14/04
1/18/05				OFR - FFLG 5/22/2004 - Not eligible for publication - Small entity acknowledged - Conf. #9338	5/26/04
1/18/05				3 month office non final action	1/7/05 4/7/05
1/18/05				3 month office non final action	1/7/05 4/7/05
1/18/05				3 month office non final action	1/7/05 4/7/05
1/18/05				3 month office non final action	1/7/05 4/7/05
1/18/05				OFR - FFLG 1/12/2005 - Not eligible for publication - Conf. #4897; Notice of File Missing Parts	1/13/05 3/13/05



Express Mail No. EV 316333052 US

**PATENT**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Holden et al.  
Serial No.: 09/803,987  
Filing Date: March 13, 2001  
For: **System and Method for Providing Services Using a Web Hub**  
Examiner: Naresh Vig  
Art Unit: 3629

Mail Stop Petition  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450


**DECLARATION OF CHARLES W. CALKINS**

I, Charles W. Calkins, do hereby declare that:

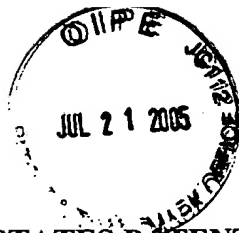
1. I am a Partner at Kilpatrick Stockton LLP, 1001 W. Fourth Street, Winston-Salem, North Carolina 27101.
2. I am an attorney of record for the above-identified application and my address at Kilpatrick Stockton LLP is the correspondence address for the application.
3. I have conducted a thorough search of the file jacket, mail and docket records for the above-identified application and have found no record or indication that the Office Action designated as mailed December 16, 2004 (the "Office Action") was received. Accordingly, I believe that the Office Action was never received by me or my office before July 8, 2005, the date in which I obtained a copy of the Office Action via the USPTO website.

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Date: 7/21/05

By:   
Charles W. Calkins

KILPATRICK STOCKTON LLP  
1001 West Fourth Street  
Winston-Salem, NC 27101  
(336) 607-7300



Express Mail No. EV 316333052 US

**PATENT**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Holden et al.  
Serial No.: 09/803,987  
Filing Date: March 13, 2001  
For: **System and Method for Providing Services Using a Web Hub**  
Examiner: Naresh Vig  
Art Unit: 3629

Mail Stop Petition  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**DECLARATION OF KAY FARMER**

I, Kay Farmer, do hereby declare that:

1. I am employed as a Patent Paralegal at Kilpatrick Stockton LLP, 1001 W. Fourth Street, Winston-Salem, North Carolina 27101. As part of my duties, I maintain the docket for all patent cases filed by Kilpatrick Stockton LLP's North Carolina Offices. In addition, as part of my duties, I maintain a log of all incoming mail received by the U.S. Patent and Trademark Office relating to patent applications.

2. I have conducted a thorough search of the docket records for the above-identified application and have found no record or indication that an Office Action designated as mailed December 16, 2004 (the "Office Action") was received. A copy of the docket record for the above-identified application is attached as Document 1 to the accompanying Petition to Reset Period for Reply. The entry in Document 1 indicating that the Office Action mailed on December 16, 2004 was received on July 8, 2005 represents the date in which the copy obtained from the USPTO website was entered into the attorneys' docketing system. Information has been redacted from Document 1 to protect potentially confidential information.

3. I have conducted a thorough search of the incoming U.S. Patent and Trademark Office mail log for the period of December 16, 2004, the date the Office Action was sent, to July 8, 2005, the date the phone message was left for Charles W. Calkins by the Examiner. My search shows no entry for the above-identified application for these dates. A copy of relevant pages from the mail log from December 16, 2004 to January 18, 2004 is attached as Document 2 to the accompanying Petition to Reset Period for Reply. Information has been redacted from Document 2 to protect potentially confidential information. The relevant pages from the mail log from January 19, 2005 to July 8, 2005, while not attached, do not indicate that the Office Action was received.

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Date: 7/21/05

By: Kay Farmer  
Kay Farmer

KILPATRICK STOCKTON LLP  
1001 West Fourth Street  
Winston-Salem, NC 27101  
(336) 607-7300